



## Executive Summary

- ✦ **Over 20 years of Diversified IT experience** Leveraging Technology to Implement Business Strategic Goals and Objectives as a Project Manager, Agile Scrum Master, QA Manager, Test Subject Matter Expert & Business Analyst.
- ✦ **Certified PMP Project Management Professional** by **PMI**
- ✦ **Certified Agile Scrum Master CSM** by Scrum Alliance
- ✦ **Expertise in information technology functions** - software applications development, project management methodologies and business analysis.
- ✦ **Well Versed in Continuous Process Improvement Programs**, Adaptive in Various City, State, Federal laws and Regulations: Banking, Financial, HIPPA, FDA (21 CFR Parts 820 and 11), AML, Fair Lending & Compliance.
- ✦ **Excelled in all Management Responsibilities** including but not Limited to Application / Schedule / Scope / Budget / Quality / Risk / Release / Configuration / Change / Demand / Delivery / Account and Talent
- ✦ Systematically Strategize, Design & **Collaboratively Worked with All Kinds of Stake Holders**: IT Sponsors, Product Owners, Business End Users / Analysts, Developers and Demonstrated Natural Leadership, ability to work within a structured environment, ability to work as an individual contributor and as a team member
- ✦ **Superior attention to detail**, organized, assertive, Self-starter with strong analytical, communication, interpersonal, Management & Facilitation skills, who thrives on finding and resolving issues. Ability to prioritize multiple Projects, perform well under pressure and to deadlines.
- ✦ **Experienced in Diversified environments** : ERP, CRM, Web, Client / Server and in the Mainframe based Applications in Government, E-Commerce, Banking / Financial, Medical, Utility, Telecom, Automobile, Insurance, Store Automation, Cargo, Billing & Training Industries.
- ✦ **Accomplished in various SDLC Methodologies** Agile, Iterative, Waterfall, ITIL, Six Sigma, CMM, ISO-9001 **and Others Standards**

## Education

- ✦ **Master's in Computers Science 2003**  
Columbus University Picayune, MS.
- ✦ **Bachelor's in Computer Sciences 1995**  
Osmania University, Hyderabad.
- ✦ **Graduate of NIIT 1997 American Council on Education**, Washington DC & National Institute of Information Technology

**(Permanent Resident: Authorized to Work in the US for any Employer)**

# Project Details

## Check\$mart/CCFI, Dublin OH

March 2015 – Present

As an **IT Manager** in Agile Environment for eCash and Cashwise Rollouts and Releases for 600+ Check\$mart stores across USA. Reporting Directly to the Senior Vice President of IT.

- ✦ Responsibilities include but not limited to Managing and Mentoring the IT Team Members, in Business Analysis, designing, building and executing automated tests against E-Commerce **CashCentral, eCash/Cashwise** POS Applications. Create, execute and coordinate computer system validation testing (automated and manual). Lead, educate and mentor others as we Convert Manual Validations to automated testing into our Portfolio via Selenium and Test Manager.
- ✦ Implementing **Agile** best practices, Scrum framework including Burn down and burn up techniques, various Retrospective formats, team Stand Up patterns, but not limited to User Stories, ATDD, TDD, Continuous Integration, Continuous Testing, Pairing etc. To ensure Ecommerce & POS Applications works as expected to comply with Compliance & Legal regulations.
- ✦ Guiding / Training Test Team members & Users in **MS VS, TFS / Test Manager / TCenter, Selenium, Eclipse, C#/Java** scripting to automated scripts for .net web POS applications and Training the Testers and Developers with How to Log Defects and all the Test Scripts into Excel for Review by Line of Business & Modify scripts as needed.
- ✦ Publishing reports that summarize **QA Test Statuses** for Monthly Releases, State Pilots and Rollouts for systems implementation and upgrades in **Legal, AML Compliance** regulated environment.
- ✦ Providing technical expertise in the evaluation of **Smart Bear QA/Test Complete**, design and implementation of new, and in the improvement of existing, software, technology and equipment for CCFI use of business computer systems.
- ✦ Key internal relationships consist of Product Owners, Users, IT Business Analysts & Developers, External relationships periodically included interaction with **Esoftware Solutions** QA & Development resources to troubleshoot.
- ✦ Design and architect test framework for a large program that includes multiple work streams
- ✦ Implement QA strategies to provide the blueprint for the QA Automation, Performance, System Integration and Regression Testing

**Environment** eCash, Cashwise, MS VisualStudio, Test Manager/Center, TFS, Selenium, C#, Eclipse, Smart Bear QA/Test Complete, Atlassian JIRA, Confluence, SourceTree, BitBucket, Kayako, Visio, MS Project, SharePoint, ASP.net, Java Script, HTML, XML, Office, Project Server, Unix & WINDOWS 7&10

## Smiths Medical, Dublin OH

January 2011 – February 2015

As a **Senior QA Manager** Automation Engineering for **Regulatory Affairs** and **Quality Assurance** at **Shared Services Center** in SmithsMedical Reporting Directly to the Business Systems Validation Director

- ✦ Responsibilities include but not limited to **Managing and Mentoring** the Shared Services Team Members, in Business Analysis, designing, building and executing automated tests against multiple applications Create, execute and coordinate computer system validation testing (automated and manual). lead, educate and mentor others as we Convert Manual Validations to automated testing into our Portfolio via QTP and Quality Center. Implementing best practices to ensure the Oracle Applications works as expected to comply with medical device regulations.
- ✦ Guiding / Training Test Team members & Users in **QC/ ALM & QTP / FT (Mercury Quality Center / ALM & Functional Test / QuickTest Pro (QTP) and Visual Basic (VB) scripting to automated scripts for Quality Center application with eSignature capabilities)** and Training the Testers and Developers with How to Log Defects and Uploading all the Test Scripts into QC from Excel & Modify scripts as needed. Coordinate program tasks with ad-hoc validation team.
- ✦ Writing reports that summarize executed testing for business computer systems implementation and upgrades in an FDA regulated environment.
- ✦ Providing technical expertise in the evaluation, design and implementation of new, and in the

improvement of existing, software, technology and equipment for RA/QA use of business computer systems.

- ✦ Key internal relationships consist of users, IT Business Analysts and periodically IT Developers.
- ✦ External relationships may periodically include software suppliers' resources to troubleshoot.
- ✦ Planning and Decision Making: Scheduling of testing development and execution based on master plan, Strategically determining cost of automation development & Utilize the most cost effective methods in blending automation and manual testing
- ✦ Familiarity with ISO 9001, FDA 21 CFR Parts 820 and 11, regulated industry; medical device industry

**Environment** Oracle E-Business Suite, HP/Mercury ALM/Quality Center with Genologix E-Signature Addon, Visio, MS Project, ASP .net, Java Script, HTML, XML, MS Office, Access, Word, Excel, Power point, Project Server, Unix & WINDOWS 7/XP.

**Nationwide Insurance / Tek Systems Columbus OH September 2010 – November 2010**

As a Senior SQA Consultant, Lead Multiples Projects & Testing Group of EB2B (Electronics Business to Business) Life & Annuity Products of Nationwide Insurance.

**JP Morgan Chase / Wincor-Nixdorf, Columbus OH July 2009 – August 2010**

As a Q A Manager/Engineer(Onsite Quality Assurance Test Manager / Test Coordinator and Release Manager) of Wincor-Nixdorf Multi-Vendor Software Solution Provider in ATM Technology of Retail Financial Services at JPMorgan Chase bank Columbus OH. Leading Testing efforts of Several DA, Non-DA, Front Load, Rear Load, USB V24 ATMs.

**JPM Chase (formerly BankOne), Columbus OH January 2005 – August 2005**

As a Quality Assurance Test Lead in Central Technology Operations CTO IT QA Testing Group at JPMC/Bankone Columbus OH. Leading a team in testing The Online Fraud System "OFS" will contain the online parameters for the QUAD Applications (Suspicious Account Monitoring System, Maker Match System, ANS Filters and OnUs-OnUs System)

**Bank One (formerly First USA), Wilmington DE September 2003 – June 2004**

As a Quality Assurance Lead in Maritz Testing Group at Bankone Card Services Wilimington DE. Automated Regression Test Bed (ARTB) build to validate existing functionality of the Maritz reward redemption systems.

**National City Corporation(Now Called PNC Bank), Cleveland OH May 2007 - June 2009**

As a Quality Assurance Testing SME-Subject Matter Expert (Senior Test Lead & Mentor) in IDC-Integrated Development Center Quality Services for Channel and Core Portfolios at NCC National City Corporation Cleveland OH. Leading Multiple Testing efforts of Several Projects ATM TCP/IP, MPLS Upgrade, ASO, CMP and ConsultNC EAS.

**State of Ohio (OAKS), Columbus OH June 2006 – May 2007**

As a Quality Assurance Testing SME-Subject Matter Expert (Lead to the Test Leads & Mercury ADMIN) for OAKS (Ohio Administrative Knowledge System) Projects Testing in Department of Administrative Systems at State of Ohio, Columbus OH

**Wells Fargo Financial, Des Moines IA February 2006 – June 2006**

As a QA Test Manager for Store platform Projects in TIG HCFTG Lending QA at Wells Fargo Financial, Des Moines IA. Formerly Technology Quality Assurance (TQA) provides consultation and testing coordination services for Wells Fargo Financial Information Services

**AEP (American Electric Power), Columbus OH September 2005 – January 2006**

As a Quality Assurance Test Manager/Coordinator in IT QA Testing Group at AEP OH. Coordinating the testing of The SPP (Southwest Power Pool) Energy Imbalance Integration Project. FERC has Approved SPP to Become a RTO (Regional Transmission Org)

**AEP/IBM September 1998 – October 1999**

As a Senior QA Test, involved in testing and verifying various applications PASSKEY and POWERDAT of AEP. The PASSKEY System allows users to conduct their gas transportation & storage transactions from a personal computer & As a Senior Analyst/Programmer, was involved in the Analysis, Conversion, Review and testing of ECR (Energy Costing and Reporting). This is a project by IBM for AEP.

**FedEx, Collierville TN June 2004 – December 2004**

As a Quality Assurance Lead in Automation Products Testing Group of System Integration Services Development SISD at FedEx Tech Center Collierville TN.

**UPS Louisville KY**

**August 2002 – September 2003**

As a Quality Assurance Lead in Testing Group of Brokerage Operations Support System "BOSS" at United Parcel Service "UPS" Louisville KY.

**QWEST (Now Called Century Link)/ ComSys Columbus OH**

**May2001 – July 2002**

As a Lead Consultant in Middle Tier Testing Group of BODC (Business Objects Development Center) at QWEST Columbus OH. Involved in the Development of the Test Bench, A Generic testing environment to Test Middle Tier Components.

**ICC Columbus OH**

**Nov 2000 – May 2001**

As a Senior IT Consultant of ICC Columbus OH. Lead a team of two in the Development (ICC in house) of the Mid Ohio Training Consortium "MOTC"

**Unlimited Solutions / NSB (Now Called Epicor) Columbus OH**

**Nov 99 – Nov 2000**

As a Developer in Products and Technologies Group of NSB Columbus OH (formerly Unlimited Solutions, Inc.) testing in-house developed COM components and scalability

**Mastech Pittsburgh PA (Now Called IGate)**

**May 1998 - September 1998**

As an IT Consultant worked on **FP&L** Legacy Systems, In house Projects, Designed and Developed a web pages for the Mascot Systems.

**Mascot Systems, Bangalore KA India**

**July 1997 to May 1998**

**Information Management Resources, Bangalore KA India**

**June 1996 to June 1997**

**Technical Expertise**

<b>OS</b>	Windows NT/95/98/2K/XP/Vista,7,8, 10, MS-DOS, UNIX, Linux, Sun-Solaris
<b>CRM / ERP</b>	SAP, PeopleSoft, Siebel & Oracle E-Business Suite
<b>Databases</b>	SQL Server, Oracle, Sybase, DB2 & MS-Access
<b>Web Technologies</b>	Client-Server, ASP Active Server Pages 2.0/3.0, .NET, JAXB/JAXP, IIS4.0 & MTS 2.0
<b>Languages</b>	C/C++, PL/SQL, VB Script, Java Script, HTML, C# and XML
<b>Mainframe Tools</b>	COBOL, DB2, CICS, Natural, Adabas, VSAM, Xpeditior, MF-Revolve, TSO, ISPF, Endeavor, Superce, File-aid, SAS, Comparex, Play-back, Change-man, Librarian, Infopac, JCL, Abend-aid etc.,
<b>Hardware</b>	Apple, Sun, IBM PC Compatibles, Wincor-Nixdorf, Diebold & NCR DA/Non-DA, Front/Rear Load, USB/V24 ATMs, Biometric / MICR readers, Check Scanners, Touch Screens, POS systems & Printers
<b>GUI/Tools/Others</b>	HP/Mercury Suite (LoadRunner, ALM/Quality Center/TestDirector, UFT Funtional Test/ QTP Quick Test Pro/ WinRunner, PPM-Project Portfolio Management, ITG-ITGovernance), Silk, RationalSuite (Functional / ManualTester, ClearCase, ClearQuest & RationalRobot), E-Commerce CashCentral, eCash, Cashwise, MS Visual Studio, Team Foundation Server TFS, MTM/Test Manager /Test Center, Selenium, Eclipse, Smart Bear QA/Test Complete. Kayako, ActiveCollab, VisualBasic 5.0 / 6.0, COM/COM+, CrystalReports7.x/6.x/5.x, VisualC++5.0, VisualInterDev6.0, FrontPage2k/2002/XP, SourceSafe, Livelink & PVCS, Sharepoint, Visio, ROBO-Help, PhotoShop, Word, Excel, PowerPoint, MS Project, Project Server, Outlook, Lotus Notes, Macromedia Flash, Fireworks, Dream weaver.
Trained & Knowledgeable in PMI Project Management Standards Skills, Agile values/principles, Scrum framework including Burn down and burn up techniques, various Retrospective formats, team Stand Up patterns, but not limited to User Stories, ATDD, TDD, Continuous Integration, Continuous Testing, Pairing etc., and also in HIPPA, ISO, FDA Regulations	

**Details of any older project(s) & References can be provided on Request**